



**Delivery Information**

We offer a flat 2-day shipping rate:  
 \$25 for orders less than \$100  
 \$20 for orders of \$100 or more  
 Shipping rates apply to each "ship to" address. Shipping rates cover normal delivery within the continental U.S.

Toll Free Phone: (855)253-5899  
 Fax: (570)253-9515  
 orders@thealpineonline.com

**Ordered By:**

Name: \_\_\_\_\_  
 Company (if any): \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Daytime Phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
 E-mail Address: \_\_\_\_\_

**TO ORDER**

**1. Phone**

Order Tues. thru Sat.  
 (9am – 6pm EST)  
 Toll-free: 855-253-5899

**2. Fax**

Fill out the order form and fax to 570-253-9515

**3. Mail**

Fill out the order form and include your money order; all other payment methods will be confirmed via phone. Orders will not be processed without full payment.

SHIP TO (if different from above)	QTY	ITEM NO.	DESCRIPTION	PRICE EACH	TOTAL PRICE
Name _____ Phone _____					
Street Address _____					
City _____ State _____ Zip _____					
Preferred Delivery Date: _____ Gift Card Message: _____ Now Other _____				Shipping	
				Subtotal	
Name _____ Phone _____					
Street Address _____					
City _____ State _____ Zip _____					
Preferred Delivery Date: _____ Gift Card Message: _____ Now Other _____				Shipping	
				Subtotal	
Name _____ Phone _____					
Street Address _____					
City _____ State _____ Zip _____					
Preferred Delivery Date: _____ Gift Card Message: _____ Now Other _____				Shipping	
				Subtotal	
Name _____ Phone _____					
Street Address _____					
City _____ State _____ Zip _____					
Preferred Delivery Date: _____ Gift Card Message: _____ Now Other _____				Shipping	
				Subtotal	

Your order is as unique as our products and we want to speak to you in person. Upon receipt of your order, we will contact you to confirm the details and to secure payment. We take pride in this personal customer service.



The Alpine Wurst & Meat Haus  
 1106 Texas Palmyra Highway  
 Honesdale, PA 18431

## Other Order Information

### 3 WAYS TO PLACE AN ORDER

1. Phone Order Tues. thru Sat. (9am - 5pm EST) Toll -free: 855-253-5899
2. Fax Fill out the order form and fax to 570-253-9515
3. Mail Fill out the order form and include your money order; all other payment methods will be confirmed via phone. Orders will not be processed without full payment.

In addition, you may download the order form from our website: [thealpineonline.com](http://thealpineonline.com) complete it and email or fax it to us at: [orders@thealpineonline.com](mailto:orders@thealpineonline.com) fax to 570-253-9515

For your security, we do not request your credit card number on our order forms. Upon receipt of your order, we will contact you to confirm the order and to secure payment. This allows us to speak with each customer personally to answer questions and to say "Thank You" for ordering from The Alpine. We value this personal customer service and it is for this reason that we do not offer online ordering.

### MINIMUM ORDER

Due to shipping and packaging requirements, the minimum order is \$25 (this does not include shipping charges).

### PAYMENT & PRICING

We accept Visa, MasterCard, and Discover. If you prefer to pay by money order please make payable to The Alpine Inc. Prices in this catalog are valid through 2012 . Prices in the catalog are subject to change without notice. We cannot accept cash, personal checks or C.O.D. orders.

### SHIPPING & DELIVERY

- All items are shipped in a chilled state (32 degrees) to ensure freshness and optimal shipping.
- We offer a flat 3-day shipping rate:
  - \$25 for orders less than \$100
  - \$20 for orders of \$100 or more
- Shipping rates apply to each "ship to" address. Shipping rates cover normal delivery within the continental U.S.
- Shipping to Alaska and Hawaii is available at additional cost. We are unable to ship to postal boxes, APO or FPO addresses.
- A SIGNATURE IS REQUIRED FOR ALL DELIVERIES. Please be sure to make arrangements for a delivery confirmation signature.
- Delivery services will not forward our packages, most of our gifts do not anticipate reshipping. We are sorry, but cannot

extend our guarantee to orders for which we are given an incorrect address.

- We ship packages on Tuesdays and Wednesdays ONLY. All orders received after 2 pm on a Wednesday will be shipped on the following Tuesday. Expedited shipping is available at an additional cost, please call for rates.

### PRODUCTS MAY SHIP SEPARATELY

Products ordered at the same time may be shipped separately and arrive on different days. Non-frozen items may ship separately.

### SUBSTITUTIONS

On occasion, and only when necessary, we may substitute items of equal or greater value in order not to disappoint you or any of your gift recipients.

### HOLIDAY SHIPPING

To help ensure delivery of your gifts prior to major holidays, please have your order to us by the following dates:

- Christmas: Dec. 20, 2011
- Easter: April 3, 2012
- Thanksgiving: Nov. 17, 2012
- Christmas: Dec. 18, 2012

### GIFT CARDS

To order a gift certificate, simply use the regular order form enclosed. Please give the recipient's name and address and write the dollar amount you want to give in the amount column on the order form. Also tell us how to sign the Gift Message.

### GUARANTEE

We guarantee that all shipments will arrive in good condition or will be replaced promptly. This guarantee necessitates complete and accurate shipping instructions, addresses, and phone numbers. We cannot ship to postal boxes.

### SERVICE

Thank you for choosing The Alpine, a small family-owned business. Our loyal employees are dedicated to filling your order the best we can.

